

Major Subject / Topic	Division Name	Telephone No.	E-mail Address
Medicare Enrollment	Division of Medicare Operations	212-616-2222	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicare FFS Coverage	Division of Medicare Operations	212-616-2222	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicare Claims	Division of Medicare Operations	212-616-2222	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicare Managed Care (Medicare Advantage)	Division of Medicare Operations	212-616-2222	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicare Prescription Drug Coverage	Division of Medicare Operations	212-616-2222	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicare-Approved Drug Discount Card	Division of Medicare Operations	212-616-2222	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicaid	Division of Medicaid & Children's Health	212-616-2400	<a href="mailto:RONYdmch@cms.hhs.gov">RONYdmch@cms.hhs.gov</a>
State Children's Health Insurance Program	Division of Medicaid & Children's Health	212-616-2400	<a href="mailto:RONYdmch@cms.hhs.gov">RONYdmch@cms.hhs.gov</a>
Medicare Contractor (Carrier or Fiscal Intermediary)	Division of Medicare Operations; Division of Medicare Financial Management	212-616-2300; 212-616-2500	Provider Inquiries: RONYProvider.cms.hhs.gov  Beneficiary Inquires: RONYBeneficiary.cms.hhs.gov
Medicare Fraud	Division of Medicare Financial Management	212-616-2500	RONYProvider.cms.hhs.gov
Medicaid Fraud	Division of Medicaid & Children's Health	212-616-2400	<a href="mailto:RONYdmch@cms.hhs.gov">RONYdmch@cms.hhs.gov</a>
Quality of Care	Division of Survey &	212-616-2450	RONYProvider.cms.hhs.gov

Complaints	Certification		
Quality Improvement Organizations (QIO)	Office of the Medical Director	212-616-2205	RONYProvider.cms.hhs.gov
Medicare Provider (Physician, Hospital, Home Health Agency, etc.)	Division of Medicare Operations; Division of Medicare Financial Management	212-616-2300; 212-616-2500	RONYProvider.cms.hhs.gov
Medicare Certification	Division of Survey & Certification	212-616-2450	RONYProvider.cms.hhs.gov
Freedom of Information Act (FOIA) Requests	Division of Medicare Operations	212-616-2300	RONYProvider.cms.hhs.gov
Medicare Financial Issues	Division of Medicare Financial Management	212-616-2500	RONYProvider.cms.hhs.gov
Medicare Secondary Payer	Division of Medicare Financial Management	212-616-2500	RONYProvider.cms.hhs.gov
Media / Press Interviews	Office of the Regional Administrator	212-616-2205	RONYProvider.cms.hhs.gov
Inviting CMS to Participate in an Event	Office of The Regional Administrator	212-616-2205	RONYProvider.cms.hhs.gov